

The Neighbourhood Sustainability Framework and Assessment Kit

Part V(b): Resident Self-Report Tool – Self Complete/Face-to-Face Interview Questionnaire



This survey will help us work out what we can do to [INSERT WHY YOUR ORGANISATION IS DOING THIS]. It is being conducted by [INSERT YOUR ORGANISATION]. By understanding your

views and experiences, and the views and experiences of your neighbours, we can better assess whether changes in this and in other neighbourhoods need to be made [OR SUBSTITUTE WITH WORDING RELATED TO YOUR PROJECT AS APPROPRIATE]. Your views are important.

We hope you will take the time to fill in the survey attached!

Getting the questionnaire back to us

- **Either** send this questionnaire back to us in the self-addressed envelope
- **Or** we will collect it from you – Ring the free phone [DELETE IF NO FREE PHONE] number [INSERT CONTACT NUMBER]

Do you need help to complete the questionnaire?

If you need help to fill in the questionnaire you can ring us on [INSERT PHONE NUMBER(S)] and speak to [INSERT NAMES]. They are nice folks and they will help.

Questions

If you have any questions ring: [INSERT THE PROJECT MANAGER OR DELEGATED INDIVIDUAL] on [INSERT NUMBER]

Further Information

If you want further information, call [INSERT CONTACT PERSON AND NUMBER] or see [REFER TO PROJECT AND/OR ORGANISATION WEB PAGE(S) OR OTHER PROJECT MATERIAL IF APPLICABLE]

Confidentiality

All data collected in this survey will be aggregated.

Your responses are confidential.

No individual details will be used in reports or summaries.

No individual details will be released to any other persons or organisations.

1. Which statement best reflects your intentions within the next few years?

Please tick (✓) one box only

- ₁ I intend to move because this house is not suitable.
- ₂ I intend to move because of the neighbourhood.
- ₃ I intend to move because of other reasons.
- ₄ I do not intend to move within the next few years.

2. How do you usually travel to your main place of work or study?

Please tick (✓) one box only

- ₁ Public transport
- ₂ Driving a car/van alone
- ₃ Driving a car/van with household member as passenger
- ₄ Driving a car/van with a passenger who is not a household member
- ₅ Passenger in car/van driven by a household member
- ₆ Passenger in a car/van driven by someone outside your household
- ₇ On foot/bicycle
- ₈ Other
- ₉ Not applicable, I don't travel to work or study.

3. If your household uses one or more vehicles, how many kms were driven in those vehicles in the last four weeks? *A rough estimate is okay. If your household does not have access to a vehicle please tick the box.*

Please state total kms _____ or ₁ No access to vehicle

4. Thinking about where you live, do you use nearby public open space (green spaces and public areas such as squares) at least once a month for recreation or meeting people?

Please tick (✓) one box only

- ₁ Yes
- ₂ No

5. Do you take part in, support or help in any way local community or neighbourhood groups?

Please tick (✓) one box only

- ₁ Two to three times a week
- ₂ About once a week
- ₃ Once a month
- ₄ Less than once a month
- ₉₇ No – Do not take part in, help or support local community or neighbourhood groups

6. Thinking about where you live, do you know:

Please tick (✓) one box only

- ₁ Many people
 - ₂ Some people
 - ₃ A few people
 - ₄ Do not know any people
- } GO TO QUESTION 7
- } GO TO QUESTION 8

7. Do you know ANY of your neighbours by name?

- ₁ Yes
- ₂ No

8. Do you chat with or greet your neighbours?

- ₁ Yes
- ₂ No

9. How safe do you feel walking alone in your neighbourhood after dark?

Please tick (✓) one box only

- ₁ Very safe
- ₂ Fairly safe
- ₃ A bit unsafe
- ₄ Very unsafe
- ₅ Don't walk at night

10. How much of a problem is noise from neighbours in your neighbourhood? Please tick (✓) one box only

- ₁ Not a problem
- ₂ Minor problem
- ₃ Serious problem

12. Do you live in an energy efficient home?

Please tick (✓) one box only

- ₁ Yes
- ₂ No
- ₃ Don't know

13. Do you use composting facilities in your garden or nearby?

- ₁ Yes
- ₂ No

14. Do you do any of the following activities to encourage wildlife in your garden or outdoor private spaces such as patios? Please tick (✓) all that apply

- ₁ Leave an area undisturbed for wildlife
- ₂ Provide and maintain shrubs/trees rich in nectar, pollen, berries, nuts, seeds
- ₃ Provide and maintain a pond
- ₄ Provide food and water for wildlife
- ₅ Use organic gardening methods
- ₉₅ Not applicable – we have no outdoor spaces or garden

15. How would you rate the condition of other homes/gardens in your neighbourhood?

Please tick (✓) one box only

- ₁ Very safe
- ₂ Fairly safe
- ₃ Neither good nor bad
- ₄ Fairly bad
- ₅ Very bad

16. How much of your food expenditure is spent in your local neighbourhood compared with shops further afield?

Please tick (✓) one box only

- ₁ 0-25% - Nothing to a quarter
- ₂ 26-50% - Over a quarter to a half
- ₃ 51-75% - Over a half to three quarters
- ₄ 76-100% - Over three quarters to all

11. How strongly do you agree or disagree with the following statements? Please tick (✓) one box only for each statement	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree
This is a friendly neighbourhood	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅
I feel that I belong to this neighbourhood	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅
My neighbourhood reflects the type of person I am	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅

Thank you for completing the questionnaire. Please place in the enclosed reply-paid envelope and post it, or ring us [INSERT NUMBER] to come and collect it.